

# Callington Town Plan

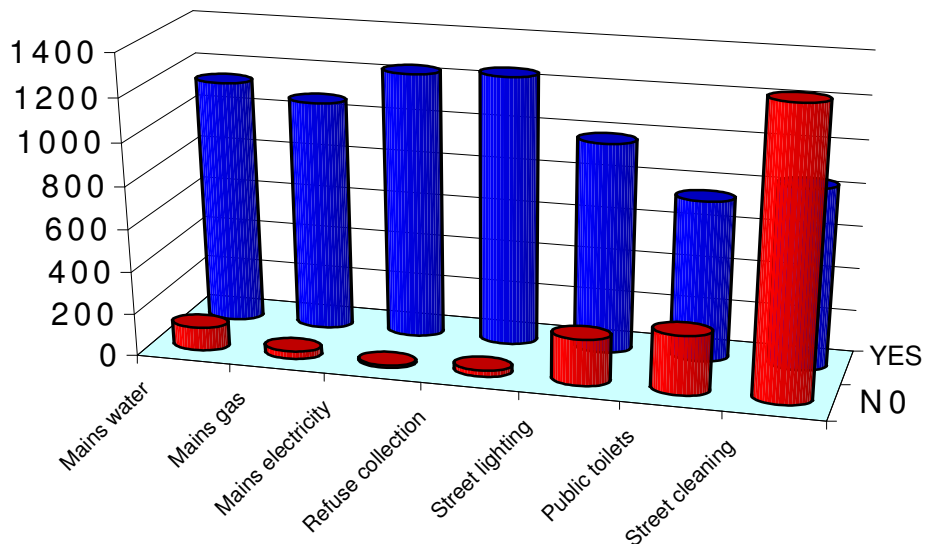
## SURVEY RESULTS FOR ENVIRONMENT & ENVIRONMENTAL SERVICES

*Blue italics denotes comments made by respondents.*

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### Public Utilities and Environmental Services

When people were asked whether they were satisfied with the following services which fall within public utilities or environmental services the only service that had a clear majority who were dissatisfied was the roadside care and street cleaning. There was low levels of dissatisfaction with the provision, maintenance and cleaning of the Public Convenience in the parish and also with the street lighting and mains water. Judging by comments made the reason for the dissatisfaction with street lighting may well be the light pollution it causes as much as lack of street lighting.



## The Environment

When asked what respondents would like to see done to help protect and enhance the local environment, preservation of Cornish Hedges came out as the top priority. This was closely followed by people wanting a floral theme in the town in the summer. Also considered very important was the management of woodlands and the planting of more trees. Also with a high number of votes was a request for more footpaths, although there may have been confusion here between pavements and Public Rights of Way. A Heritage Trail was also considered important and hedges being allowed to grow was considered an environmental asset by some people. Other suggestions all received less than 50 votes.

### Q54: What would improve the environment?



## Further Comments

Altogether there was a total of 272 comments on the environment, but many of these referred to the Town Centre and other services and these have been collated under the correct heading.

There was a total of forty four comments on street cleaning and litter, not all of these were negative. The concluding comment possibly provides a good summary.

*Brushing of pavements as well as roads would be a nice idea.*

*Roadside care is excellent*

*How often are the estate roads cleaned, should be more.*

*Street cleaners need to do everywhere not just the centre*

*The local road sweeper is great, very effective and should have a pay raise.*

*Always smiles and says hello rain or shine.*

*Too much litter and dog mess especially in the town. One man can't do it all. More attention should be made to catching dog owners allowing their dogs to foul the pavement and anyone prosecuted should be named and shamed. Caradon Council doesn't do enough  
Pride in ones environment- encourage each household to clean around their own houses  
Callington will be a more proud place if it is cleaned up by the community.*

*Why should all rate payers have to pay for the Council to clean up after a minority? Less selfish behaviour and more pride in ones surroundings is needed.*

There was a total of 27 households who were not satisfied with the public water system.

*Mains pipes for water need changing... rust in water  
Mains water supply and drainage is very poor value for money.  
Water pressure fluctuates esp. at weekends where it is impossible to use the shower or washing machine  
The drinking water tastes of chlorine - almost undrinkable.  
Water pressure in Kelly Bray can be quite low at times*

Twenty two comments were made on recycling, several of these requested more frequent collections and others thought that leaving the materials in plastic bags was not ideal.

*Door to door recycling could be more frequent.  
Sometimes recycle bags not picked up and a lot of rubbish can be left on the streets for weeks.  
Wheeley bins needed for recycling*

Not surprisingly there was twenty one comments on dog and dog faeces.

*Something needs to be done about the increasing amount of dog fouling  
High amount of dog fouling on pavements and not enough bins and warning fine signs*

Twenty people commented on footpaths and although there were a couple of comments that clearly meant pavements, most were referring to Public Rights of Way. However some comments may refer to the 'shortcut' paths found in housing estates, these are not Public Rights of Way. Several people wanted places to walk their dogs.

*Callington needs connecting to the countryside more, i.e. footpaths and  
bridleways*

*Many footpaths not sign posted.*

*Would like to see more places to walk and exercise my dog.*

*Improved footpath signs and leaflets promoting.*

Thirteen people commented on the public Conveniences of which we only have one in the parish [New Road], these are owned by Caradon District Council and maintained by the Town Council.

*More public toilets need to be provided*

*The public toilets are kept clean all the time and it is nice to see, please keep  
up the good work.*

*The public toilets are dirty and smelly*

*Toilets are urgently needed in Kelly Bray*

*Toilets could improved and made more friendly, especially for baby changing.*

Only eleven people commented on the refuse collections.

*Bin men are rude and complacent*

*People putting bags either refuse or recycling out on the wrong day makes a  
mess.*

*Refuse collection and recycling collection are excellent.*

Eleven comments were made about the lack of cycling facilities and safe routes.

*Cycle paths town and off road*

*Children's cycling in a safe environment*

*Put bike lanes along roads to encourage cyclists*

In addition to the 691 who said they wanted a floral theme in the town a further ten made comments on this.

*Brighten up the town with more flowers*

*The flowers around Callington are great, thank you to the council workmen!*

*Water feature somewhere would act as an attraction and somewhere to relax*

At least fourteen comments were made pointing out that we should make the most of what we already have around us.

*Keep the natural green land clear of houses ie Haye Rd a valley area.*

*Kit Hill can be used more- especially to attract tourists*

*Control of hedgerows, need to maintain wildlife corridors and keep the species using them.*

*More should be done to make the locals/visitors more aware of the beautiful countryside on doorstep.*

*More need to be done about the fact that Callington is adjacent to an AONB. We should build upon and enhance the rural character of the area.*

There were nineteen comments from people who were concerned about the effects of light pollution and the waste of energy.

*Street lighting causing street pollution across whole country  
Street lighting is light pollution and is currently wasting energy  
Why do street lights have to stay at night, Such a waste of power.*

Of the remaining comments there were 3 on drains, 3 on fly tipping, 4 on grass verges 3 on parks 2 on the service provided by SWEB, 3 on trees. There was a total of 48 others comments which are difficult to classify.

### **Next Stage**

The next stage is to look at the issues and decide on the best way to solve the problems in a way that is not only practical but economically realistic. This is where we need *YOUR* ideas, whatever age you are! Do you have any suggestions to make?

Please come along and join in the discussion on the Town Centre that will take place on the following date:-

**THE ENVIRONMENT & ENVIRONMENTAL SERVICES**  
Thursday 3<sup>rd</sup> February 7.00, Council Chamber Town Hall